

Section	Request	Question	Response
2,2	ICT Services, Systems and Networks in Scope	Will MSI winner be restricted from participation/winning potential tender for any of the following systems:	YES for systems included in the AMS tender: namely AODB, FIDS, RMS, information broker, aeronautical billing systems
		- Information broker	
		- Business intelligence platform	
		- Help Desk	
		- Network Management System	
		- IP telephony system	
		- Cyber Security Systems	
2,1	Interface management for all airport IT systems, Interface architecture and Interface Design Documents (IDDs)	- Wireless WLAN	
		Is the scope for this RFP only the new T2 infrastructure or full IT of the airport?	T2 new IT infrastructure will undertake the operation of both SOF Airport terminals and also accommodate the new T2 requirements
2,1	Ensure the delivery of the required system documentation and training of IT technical staff with the system contractors	Is the bidder supposed to provide training or just supervision? According to section 2.4 "Training" only supervision is required but on the same section, in "Commissioning" the bidder should: "In this role, the Master Systems Integrator shall provide independent, qualified team members to perform testing, commissioning, and training for all systems provided under this RFP. The Master Systems Integrator will be responsible for all operator and administrator training for the provided systems."	The MSI contractor will have to confirm that all trainings for all systems in scope where efficiently and effectively executed according to relevant project & contract scope, by the third parties and trainees where made capable of administrating and managing the systems in concern. The training itself it will be executed by third parties not the MSI
2,1	Support during ORAT trials	Are you able to provide more information on the type of support expected?	As a minimum, the MSI contractor will have to attest and confirm the readiness of all involved stakeholders, all systems involved are operational, risks and threats have been addressed, issues and problems have been resolved. personnel is well trained and capable
2,3	Provision and design of a Temporary Test Facility in cooperation with the respecting vendors	Is the bidder supposed to provide an actual physical facility as part of the program?	The MSI contractor will have to test and confirm that all system integrations are operational, are issue free and that they perform the intended purpose efficiently and effectively. The MSI contractor will have to provide the relevant evidence (e.g. successful test cases etc.) to demonstrate that all required testing took place.

2.3	Provide on-site supervision of work when and where applicable	Can we have an estimation of the expected recurrence for this activity? once a month? Once a quarter?	It is suggested a minimum weekly onsite supervision (1-2 days per week) or more frequently if needed, in case the MSI contractor deems appropriate in order to fulfill the primary objective which is the coordination of all involved parties and the successful implementation of the project deliverables in terms of scope/quality, time, budget/cost and successful management of contractors and expectations of stakeholders.
2.3	Fitting out of the permanent Test- and Training facility including but not limited to installation of physical equipment, servers, IT-systems, database handling routines to provide unique data bases for the individual training sessions	We understand that the bidder should perform physical installation and configuration of devices?	The proposed methodology will be evaluated by SOF Connect. Vendors or system contractors of the systems in concern are expected to participate and mainly contribute in this process
2.3	Software License	Should the bidder provide with the necessary Software to guarantee this activity?	The proposed methodology will be evaluated by SOF Connect. Currently SOF Airport does not have a relevant software tool. The MSI contractor will need to attest the complete licensing of all systems and services in scope by utilizing the most appropriate methods. In practice the system/application licenses are provided by the system vendors
2.3	The Master Systems Integrator shall provide as part of his submission a quotation for an optional five years maintenance of the Systems and Infrastructure.	Can you please provide an estimation of the sizing for this infrastructure?	Proposed systems and services are already referenced and is part of the RFP tender document. This is an optional service
2.5	Performing any required re-integration activities.	Can you please clarify this activity?	In the event of an unsuccessful integration of a system or service, the MSI Contractor will need to re-plan, manage and supervise the relevant activities required to re-integrate the systems or services in concern, until they have been successfully integrated to SOF Connect ICT infrastructure
2.5	The MSI Contractor shall provide all equipment, materials, labor, and design and coordination services necessary to complete or perfect all parts of the Systems specified, and to ensure that they are in compliance with requirements stated or reasonably inferred by this Specification, and the Construction Drawings.	The cost for all these activities should be provided by the bidder?	The MSI Contractor is responsible to provide and/or coordinate the provision of all the resources described in the specific requirement. Under the responsibility of the MSI contractor, synergies with the vendors providing the equipment and supplies in concern can be made.
2.5	The MSI Contractor will be responsible for the secure transportation and storage of all equipment and supplies prior to its installation on site. This will include complying with the manufacturers' guidance for storage.	The cost for all these activities should be provided by the bidder?	The MSI Contractor is responsible to ensure the transportation and storage. Under the responsibility of the MSI contractor, synergies with the vendors, Sof Connect and the main contractor providing the equipment, the areas and supplies in concern should be made.