

1. Can you please confirm the duration of the contract? [2+1 years](#)
2. We understand that for the contractual agreement, SOF would like to use their own terms and conditions, can you please share the contract terms and conditions? [The selected contractor will be provided with a contract to negotiate its terms.](#)
3. We noticed that the warranty period is for two years, does that mean that the operation contractual period is two years? Can you please clarify? [The contract will be for 2+1 years](#)
4. One line of the turnstile will be used for SOF employee and for wheelchair pax. For the employee part, We would like to understand what type of data would need to be verified to open/close the gate? What will the employee scan (QR code) or different type of code? [RFID cards.](#)
[Future biometrics modules to be used as future proof solution](#)
5. For the software specification, you are mentioning that the system should 'Check PNR code against an imported PNL', can you please elaborate on where the PNL will be stored and who will provide the information of the Passenger Name List? [The passenger name will be provided by airline DCS any other technical proposals](#)
6. For the software specification, you are mentioning that the system should 'Forward boarding passes to airline DCS for external validation via a web service interface ', can you please confirm whether we need to have a DCS integration with a specific airline? if yes, which airline? and if no, what is the use case behind it. [Confirmed](#)
7. Regarding the minimum 24 months warranty period, we recommend having the period to cover the full period of the contract. Can you please confirm if this is acceptable from your side? [yes](#)