

1. "Use of existing SOF connect servers is recommended". We need a virtual Microsoft Windows Server environment as well as Microsoft SQL Server – would this be available? [We don't have MS SQL licenses. Our server environment is MS 2019.](#)
2. Integration of staff access – the RFP talks about delivery of 2 RF readers. Wouldn't it be easier to simply integrate a badge reader from existing Access Control Vendor and wire via dry contact to the e-gates controller board? [This solution must be tested thoroughly for applicability](#)
3. Requirement of last-minute seating changes via print-out is not a common function at pre-security e-gates. This function is supported only on self-boarding e-gates, since at pre-security we do not have seat change information. We can notify if there was duplicate seat assigned on the flight though. [Your solution will be evaluated accordingly based on best practices](#)
4. Is PNL check as well as DCS airline check in scope or should the system only be able to do this in the future? [It is in scope](#)
5. 1 gate is required to be bi-directional – what would authorize this lane to exit a passenger? Will there be also a barcode reader, or is this a free exit? [Your technical proposal will be evaluated. A barcode reader is an option.](#)
6. Does SOF need a manual exception handling lane where boarding passes can be scanned by an agent? Our application designed for that would allow to control and supervise the e-gates as well as allows to scan boarding passes to a local attached scanner. [Your proposal will be evaluated based on best practices](#)