

No.	Section Heading	Question	Answer
1	GFR240	Is historical flight data supposed to be migrated too? In case it does for how long back?	5 Years
2	NFR040	Does this apply for both cloud and on premise options?	Yes
3	NFR070	What is meant by highly available?	Hot standby of a secondary server ready for failover/switchover
4	NFR080	Does this apply as well for end user equipment too or for core room equipment only (if any)?	For the servers/network/storage tiers
5	NFR120	Is it possible to see one or more use cases describing the required functionality?	If for any reason the automatic update of timestamps has stopped or after the restoration of the AODB service, the user may decide whether to apply the information inserted manually or allow the system to processes automatically the information or not apply any at all. E.g. an ETA for a flight that has been updated manually in FIDS during the AODB outage. Upon restoration of service the user may decide to apply the manually inserted values. This applies also in cases where the FIDS contingency allows for manual updates of the monitors until the AODB service has been restored
6	FPR020	Is it possible to see one or more use cases describing the required functionality?	By double clicking on a bar on the GANTT the detailed flight rotation masks must open for the respective flight
7	FPR040	Is it possible to see one or more use cases describing the required functionality? Is this about flight creation? Or flight allocation to resources? Is it about linking?	When automatically allocating flights the fixed resources of the airport must be considered
8	FPR050	Is it possible to see one or more use cases describing the required functionality?	This is standard functionality, please research your current installations for examples
9	FPR070	Is it possible to see one or more use cases describing the required functionality? Is this about flight creation? Or flight allocation to resources? Is it about linking?	The AODB must have a rule and preferences mechanism to be utilized during flight allocation, This is basic functionality please research your current installations for examples.
10	FPR120	What is the requirement asking for?	The AODB must be able to handle these flight related information in combination and updated them automatically
11	FPR160	How are Ground Handlers expected to enter the data into the system? Through an API, by having (limited) access to the application or through the mobile app?	All referenced options apply and their availability in your proposal will be assessed accordingly during the technical evaluation
12	FPR180	Is this requirement about being able to see whatever data in a tracking grid view by selecting a view or is this about seeing several hundreds of fields for a flight in one view?	it is about being able to see all operational information regarding the arrival and departure of a specific flight
13	FPR190	Is it possible to have an extended list of flight types and nature that the system is supposed to manage?	This will be part of the workshops with SOF CONENCT operational teams and the preferred bidder. At this stage of the tender all standard flight types and categories as per IATA manual are expected to be processed with the ability to handle additional ones that are not defined at this stage
14	MFR060	what are the minimal functionalities expected by the management platform?	All relevant software applications have advanced features regarding display monitors management. They will be assessed accordingly during the technical evaluation
15	MFR080	What other online content is expected to be used?	Example already provided.
16	RMR010	What other resources are supposed to be managed by the system? (i.e. what does etc. stand for?)	This up to every tenderer to offer their solution's capabilities regarding additional resources that could be managed
17	RMR060	How is export to these systems envisioned to happen? API or Report or CSV or automatic interface	All referenced options apply and their availability - of these and/or additional ones - in your proposal will be assessed accordingly during the technical evaluation
18	RMR340	where are these views supposed to be available? In the Gantt charts or in the tracking grids?	In all functions that are able to display flights and resources and related operational flight information
19	RBR010	is the complete list of expected predefined reports available?	All standard operational sets of reports are expected to be provided. The ability to create bespoke reports is also requested. The number and type of reports will be assessed accordingly during the technical evaluation
20	RBR020	Does SOF have licenses for tools like Power BI or has that be part of the offering?	This has to be part of the offering
21	RBR070	in what context are capacity limits taken in consideration?	Capacity Limit has already been provided, It must be within the current flight Season unless explicitly longer periods are requested bu the users.
22	SLR110	Is a list of reports already available?	The specific requirement is about dashboards. All standard operational sets dashboards are expected to be provided. The ability to create bespoke dashboards is also requested. The number and type of dashboards will be assessed accordingly during the technical evaluation
23	SLR130	must be available (e.g. on API) or must be part of the offering (e.g. dedicated interface)?	All referenced options apply and their availability in your proposal will be assessed accordingly during the technical evaluation
24	GHR190	Is it possible to see one or more use cases describing the required functionality?	N/A
25	GHR360	Is it possible to see one or more use cases describing the required functionality?	Commercial report builder software will suffice
26	NFR220	Will the Enterprise Service Bus be provided by SOF Connect? Or is it supposed to be included in the AOMS offer?	The ESB will not be provided by SOF Connect.
27		Will SOF Connect manage the interfaces between AOMS and other systems?	The preferred bidder must develop/provide and commission all interfaces. The preferred bidder must provide technical support services in the context of the support contract thereafter.
28		Is the mobile application expected to be accessed by 3rd party personnel? If so, which authentication method is required?	Yes. Username/password authentication and additional authentication methods will be evaluated accordigly
29		Specific functionality description requirements: would it be possible to reformulate some of the requirements preserving the business needs but allowing an alternative approach?	This will be part of the workshops with SOF CONNECT operational teams and the preferred bidder.