

REQUEST FOR CLARIFICATION FORM

Tender Reference	Request for Proposal (RFP) for an Airport Operations Management System (AOMS/AODB) for SOFIA International Airport
RFC ID	2

Question ID	Question	Response	Status
1	Does 'Irregular Operations (IrOps) support' refer a (1) standalone module or a (2) chunk of functions and features embedded in AOMS? Could you briefly explain and exemplify functions and features required in terms of IrOps Management ?	Functions and features embedded in AOMS is the preferred option. Standard functionality for IrOps is expected. The detailed functionality will be defined during the relevant workshops with SOF Connect operational experts	
2	Could you please clarify the following about data migration. As TAV Technologies we will fully integrate the reference/master data, configuration data and flight schedules to the new system. However, enabling all the historical data (such as the past 5 years) of the inhouse developed platform on the new platform and making accessible is practically difficult. Could you please confirm if this is not required?	Not Confirmed. Past AODB data must be imported in the new system	
3	What kind of attributes, features, or functions to be required for deicing operations management? What are the basic KPIs of deicing operations performed in SOF?	Standard De-icing functionality is expected from the vendors. The detailed functionality will be defined during the relevant workshops with SOF Connect operational experts. Currently KPIs are maintained by Ground handlers	
4	Please confirm SOF expects the awarded bidder to provide price protection for the FIDS Monitor models provided in this scope only.	Not Confirmed. The Price protection will be required for all projects that SOF Connect decides to execute during duration of the FIDS project. SOF Connect PRC may also extend this period beyond the duration of the FIDS project. This will be further discussed with the vendors during contract negotiations and award.	
5	"Failure for the successful Tenderer(s)/Contractor to comply with the above time frames could result in financial implications as foreseen in the relevant penalty clauses in the contract." Could you release said penalty clause details?	This information will be provided at a later stage together with the draft contract	
6	Is Factory Acceptance Test required (FAT)? If so, please confirm this is for the software licenses in AOMS package only.	Not a clear Question. Please rephrase	
7	Please confirm SOF will provide the datacenter environment including but not limited to rack and rack space, appropriate conditioning, electric supply etc.	Confirmed. SOF Connect will provide the relevant datacenter environment in the SOF Airport Datacenters	
8	Please confirm DLP is 2 years, as it is our understanding that page 32 carries a typo.	The required duration of the DLP is for two (2) years	
9	Annex C - Performance Bond is missing, please release it if applicable. Otherwise it is our understanding that there is not an expected Performance Bond format.	Will be release.	
10	Official Proposal Letter / Annex 3 is missing, please release it if applicable. Otherwise it is our understanding that the Bidder is free to provide an appropriate format for such purpose.	The Bidder is free to provide an appropriate format for such purpose	
11	Would SOF mandate the awarded bidder required to provide Employer's Liability Insurance in Bulgaria within the scope of works?	This information will be provided at a later stage together with the draft contract	
12	When is the expected commencement of commercial operations for Terminal 2 & 3?	This is currently under consideration by SOF Connect	
13	Could you please clarify the below queries about migration, 1-is the mentioned migration in the RFP about migrating files, objects, vmdk, volumes, etc. From existing storage to new virtualized environment? 2- or, migrating existing data from AODB, RMS, CMS, ERP etc. System's DB to new systems and AODB? if "2" is yes, please describe and explain in detail of your existing DB, systems and datasources.	Option 2 is expected from the vendor. Item refers to AODB data and not existing DB, systems and datasources. The details will be further discussed with the SOF Connect during the relevant workshops with SOF Connect IT experts.	
14	The answer to "Could you please explain your existing network infrastructure (Architecture, products, vendors, models, etc.)." (4.6. Q and A session AOMS 19-23.12.22 week) is not clear. Could you reshare it. From what's been gathered, it's been stated that the question is generic. Would it be possible for SOF to share the current architecture/topology with schematics and address the Network items kitlist?	This Info can not be shared	
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